



ON-DEMAND SERVICE SUMMARY

In addition to our Same-Day scheduled service, All Counties Courier provides time-sensitive pick-ups and deliveries of documents and small parcels on an as-needed basis. Service features include: bonded, uniformed, employee-drivers; GPS-enabled mobile communication devices; online order entry; real-time email confirmations and ACC's 100% service guarantee.

TYPES OF SERVICE

- Direct** 2 hours or less
- Rush** 3 hours or less
- Economy** 4 hours or less
- 10-10 Same Day** 6 hours or less

For Direct and Rush Services, please add one hour for each additional 25 miles beyond first 25-mile delivery area.

PRICING

- Rates** Determined by time requested, location and mileage.
- After-hours Charges** 1.5 times the regular rate before 8:00 a.m. or after 5:00 p.m.
- Waiting Time** \$0.50/minute after the first initial 10 minutes.
- Address Correction** \$5.00 for address correction and re-delivery.
- Box Transportation** \$7.00/ box in addition to the regular fee.
35 lb. maximum per box +\$.50 per lb. over 35 lbs.
- Cancellations** 70% of the original price if not cancelled within 15 minutes.
- Roundtrip** 30% discount off return order.
- Attempted Pick-up** 70% of the original price if order cannot be picked-up for reasons out of our control.
(Example: contact is not available, location is closed, package is not ready, etc.)

All packages must be sealed and fully addressed with destination and return addresses.

ITEMS ALL COUNTIES COURIER CANNOT DELIVER

- Explosives
- Flammables
- Toxic substances
- Perishable items (some gift basket exceptions)
- Cash

All Counties Courier guarantees delivery of all packages within 15 minutes of the published or quoted delivery time. Refunds, credits will not be issued for service delays due to incorrect addresses, refused or undeliverable packages, for loss, damage or delay caused by events we cannot control. Non-trackable bulk mail is excluded from this service guarantee.

www.ACCDelivers.com

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